



AIRPORT TRANSFERS BY



P-AIR Hungary Ltd

Transfer Information

- Our service is a shared service – we pick up passengers at different locations.
- Your transfer only gets confirmed once you have provided your transfer destination/pick-up address!
- With this service, we can only transfer you between Madrid Barajas (MAD) airport and addresses within Madrid city.
- In Madrid Airport, the driver will wait for the passengers inside the terminal building, in the Arrivals hall.
- In Madrid city, please wait for the driver at the reception of the hotel (or the entrance of the building, if the transfer is from a private address.)
- Please note that if you have changed your flight at Wizz Air you have to send us your new travel data at least 2 workdays before both your original and new flight date, because the modification is not automatic.
- If you cancel your booking you need to contact us at least 2 workdays before your travel (please see our Travel regulations). Our company cannot accept your claim for cash refund but you may use the same transfer at another time for any Wizz Air flight within one year; or you may give it to someone else for free of charge
- If passengers book their transfer less than 3 days before travel, it is their responsibility to provide the address no later than 2 hours after booking. If you cannot save the address please contact us on our SOS phone number.
- It is our passenger's responsibility to provide an address that is complete, correct, and that is within the transfer area/zone/city limits.
- If your flight has been cancelled, please contact us as soon as possible and give us your new travel data! If we do not get your new data in time, we cannot guarantee you will be transferred.
- **Please note that we can accept hotel and private addresses only within these zones:**
- To and from addresses not in the above districts, the transfer CANNOT be fulfilled! Before making a booking, please check which district your destination/pickup address is in.
- You can only use the transfer if your printed e-ticket is valid for the given date and time!

Contacts:

Phone in Office : **0036 1 655 5302**

E-mail:

info@p-airbus.com (general information)

modification@p-airbus.com (modifications, cancellations)

complaint@p-airbus.com (complaints)

For all questions about the transfer, please check FAQs on our website:

<https://www.p-airbus.com/?faq=faqdoc>

Our Travel Contract is available at the following link:

<https://www.p-airbus.com/index.php?info=travelcondi>