



AIRPORT TRANSFERS BY



**P-AIR Hungary Ltd**

## Transfer Information

- Our service is a shared service – we pick up passengers at different locations.
- Your transfer only gets confirmed once you have provided your transfer destination/pick-up address!
- With this service, we can only transfer you between Heraklion (HER) airport and addresses within Agia Pelagia, Amoudara Heraklion, Analipsi, Anissaras, Gouves, Hersonissos, Kokkini, Koutouloufari, Malia, Sissi, Stalis, Ligaria, Milatos (hotels only).
- At the Airport, the driver will wait for the passengers inside the terminal building, in the Arrivals hall.
- In Agia Pelagia, Amoudara Heraklion, Analipsi, Anissaras, Gouves, Hersonissos, Kokkini, Koutouloufari, Malia, Sissi, Stalis, Ligaria, Milatos, please wait for the driver at the reception of the hotel.
- Your transfer only gets confirmed once you have provided your transfer destination/pick-up address!
- Please note that if you have changed your flight at Wizz Air you have to send us your new travel data at least 2 workdays before both your original and new flight date, because the modification is not automatic.
- If passengers book their transfer less than 3 days before travel, it is their responsibility to provide the address no later than 2 hours after booking. If you cannot save the address please contact us on our SOS phone number.
- It is our passenger's responsibility to provide an address that is complete, correct, and that is within the transfer area/zone/city limits.
- If you cancel your booking you need to contact us at least 2 workdays before your travel (please see our Travel regulations). Our company cannot accept your claim for cash refund but you may use the same transfer at another time for any Wizzair flight within one year; or you may give it to someone else for free of charge.
- If your flight has been cancelled, please contact us as soon as possible and give us your new travel data! If we do not get your new data in time, we cannot guarantee you will be transferred.
- You can only use the transfer if your printed e-ticket is valid for the given date and time!

### Contacts:

Phone in Office : **0036 1 655 5302**

### E-mail:

[info@p-airbus.com](mailto:info@p-airbus.com) (general information)

[modification@p-airbus.com](mailto:modification@p-airbus.com) (modifications, cancellations)

[complaint@p-airbus.com](mailto:complaint@p-airbus.com) (complaints)

For all questions about the transfer, please check FAQs on our website:

<https://www.p-airbus.com/?faq=faqdoc>

Our Travel Contract is available at the following link:

<https://www.p-airbus.com/index.php?info=travelcondi>